

**AGENDA FOR THE REGULAR MEETING OF
THE COUNCIL OF THE TOWN OF ONOWAY
HELD ON THURSDAY, FEBRUARY 9, 2023 IN THE COUNCIL CHAMBERS OF THE
ONOWAY CIVIC CENTRE AND VIRTUALLY VIA ZOOM
COMMENCING AT 9:30 A.M.
MEETING IS BEING AUDIO/VIDEO RECORDED**

1. CALL TO ORDER

2. ADOPTION OF AGENDA

Recommendation:

*that the February 9, 2023 Regular Council Meeting agenda be approved
as presented*

or

*that the February 9, 2023, Regular Council Meeting agenda be approved
with the following amendment(s) (as noted at meeting time)*

3. ADOPTION OF MINUTES – January 26, 2023 Regular Council Meeting

Pg 1-4

Recommendation:

*that the January 26, 2023 Regular Council Meeting minutes be approved
as presented*

or

*that the January 26, 2023 Regular Council Meeting minutes be approved
with the following amendment(s) (as noted at meeting time)*

4. APPOINTMENTS/PUBLIC HEARINGS

Pg 5-13

- a) 9:35 a.m. - Deputy Mayor Michael Harney, Summer Village of Sandy Beach re lagoon access**

Recommendation

*that Council accept the discussion with Michael Harney, Deputy Mayor of
Sandy Beach regarding access to Onoway's lagoon, for information*

or

some other direction as given by Council at meeting time

5. FINANCIAL REPORTS – n/a

6. POLICIES & BYLAWS – n/a

7. ACTION ITEMS

- Pg 14-16 a) FCSS Application Procedures – A Request for Decision is attached.

Recommendation:

that Council accepts the information presented regarding the 2023 FCSS process.

or

some other direction as given by Council at meeting time

- b) LDS Church Subdivision – Approval of Construction Drawings – further information to be provided at meeting time

- Pg 17-22 c) Upcoming Symposiums and Education Sessions – A Request for Decision is attached

Recommendation:

- 1) *that Council approve Councillor(s) _____ to attend the Alberta Rural Education Symposium, March 5-7, 2023 with expenses to be reimbursed as per policy.*

- 2) *that Council approve Councillor(s) _____ to attend the Elected Officials Asset Management Workshop on May 25, 2023 with expenses to be reimbursed as per policy.*

- 3) that Council approve Councillor(s) _____ and the Chief Administrative Officer to attend the President's Summit on the Future of Municipal Government & Municipal Leaders' Caucus from March 29 – 31, 2023 with expenses to be reimbursed as per policy.
- 4) that Council approve for Councillor(s) _____ to attend the Public Risk Conference from May 4-5, 2023 with expenses to be reimbursed as per policy.
- 5) that Council approve for Councillor(s) _____ and Chief Administrative Officer to attend the Bucking the Trend: Tackling Abuse in the Political Realm Symposium on April 27 & 28, 2023 with expenses to be reimbursed as per policy.

or
some other direction as given by Council at meeting time

- d) Meeting with Minister Schulz, Minister of Municipal Affairs – A Request for Decision is attached.

Recommendation:

that Council request to meet with Minister Schulz, Minister of Municipal Affairs, to discuss the following items of concern in the Town of Onoway (to be directed at meeting time)

or
some other direction as given by Council at meeting time

e)

f)

8. COUNCIL, COMMITTEE & STAFF REPORTS

- a) Mayor's Report
- b) Deputy Mayor's Report
- c) Councillor's Reports (x 3)

P923-24

- d) Chief Administrative Officer Report
- e) Public Works Report

Recommendation:

that the Council, Chief Administrative Officer and Public Works written and verbal reports be accepted for information as presented
or
some other direction as given by Council at meeting time

9. INFORMATION ITEMS

- Pg 25-37 a) AHS – Together4Health Headlines – January 27, 2023 Update
- Pg 38-39 b) CN – January 9, 2023 letter from Stephen Covey, Chief of CN Police
- Pg 40 c) Tony Sonnleitner, Development Officer – January 2023 Report to Council
- Pg 41-42 d) Mayor Kwasny to Minister Copping re ambulance – January 30, 2023 letter
- Pg 43 e) Tony Sonnleitner, Development Officer – January 30, 2023 concurrence letter to Shared Tower Inc. re antenna at 5201 Lac Ste. Anne Trail N Onoway
- Pg 44-48 f) Hon. Jeremy Nixon, Minister of Seniors, Community and Social Services, January 18, 2023 letter regarding FCSS
- Pg 49-51 g) AHS – EMS/811 Shared Response email dated February 2, 2023

Recommendation:

that Council accept the above noted items for information

10. CLOSED SESSION - Pursuant to Section 197(2) of the Municipal Government Act and Section 17(4)(d) FOIP

“Personnel”

11. ADJOURNMENT

12. UPCOMING EVENTS:

- Feb. 23, 2023 – Regular Council Meeting 9:30 a.m.
- Feb. 24, 2023 – Community Justice Centres (Virtual) 9:30 a.m.
- March 9, 2023 – Regular Council Meeting 9:30 a.m.
- March 20, 2023 – Fires Services All Municipalities 2:00 p.m.
- March 23, 2023 – Regular Council Meeting 9:30 a.m.

TOWN OF ONOWAY
REGULAR COUNCIL MEETING MINUTES
THURSDAY, JANUARY 26, 2023
COUNCIL CHAMBERS OF THE ONOWAY CIVIC OFFICE AND ZOOM

	PRESENT	Deputy Mayor: Lisa Johnson (Chaired the meeting) Councillor: Bridgitte Coninx Councillor: Robin Murray Administration: Jennifer Thompson, Chief Administrative Officer Debbie Giroux, Recording Secretary
	ABSENT	Mayor: Lenard Kwasny Councillor: Robert Winterford Administration: Gino Damo, Director of Corporate and Community Services 1 member of the public joined the meeting via Zoom 2 members of the public joined the meeting in person
1.	CALL TO ORDER	Deputy Mayor Lisa Johnson called the meeting to order at 9:31 a.m. and advised that the meeting will be recorded. Deputy Mayor Johnson acknowledged that the meeting was being held on Treaty 6 Land.
2.	AGENDA Motion #021/23	MOVED by Councillor Bridgitte Coninx that Council adopt the agenda of the Regular Council meeting of Thursday, January 26, 2023 with the following addition: 7f) Community Futures Leadership Professional Development Seminars attendance (requested by Councillor Robin Murray) CARRIED
3.	MINUTES Motion #022/23	MOVED by Councillor Robin Murray that the January 12, 2023 Regular Meeting minutes be approved as presented. CARRIED
4.	APPOINTMENTS/PUBLIC HEARINGS	n/a
5.	FINANCIAL REPORTS	n/a
6.	POLICIES AND BYLAWS	n/a



TOWN OF ONOWAY
REGULAR COUNCIL MEETING MINUTES
THURSDAY, JANUARY 26, 2023
COUNCIL CHAMBERS OF THE ONOWAY CIVIC OFFICE AND ZOOM

7.	<p>ACTION ITEMS Motion #023/23</p> <p>Motion #024/23</p> <p>Motion #025/23</p> <p>Motion #026/23</p> <p>Motion #027/23</p> <p>Motion #028/23</p>	<p>MOVED by Councillor Robin Murray that the Town of Onoway authorize the renewal of the Onoway Facility Enhancement Association lease for three years, ending December 31, 2025.</p> <p style="text-align: right;">CARRIED</p> <p>MOVED by Councillor Bridgitte Coninx that Council approves Lac Ste. Anne County's proposal to continue to offer the services outlined in Schedule A in the signed Memorandum of Agreement between the Town of Onoway and Lac Ste. Anne County dated September 29, 2022 and that Council provide FCSS Preventative Counselling Subsidy programming to Town of Onoway residents, and authorizes Administration to negotiate an agreement.</p> <p style="text-align: right;">CARRIED</p> <p>MOVED by Councillor Robin Murray that the request for the Town to sponsor a table of seniors or veterans at the Legion Supper on Friday, February 24, 2022 be tabled to the next Council meeting.</p> <p style="text-align: right;">CARRIED</p> <p>MOVED by Councillor Robin Murray that the Town of Onoway develop a sponsorship strategy and reconsider this request from Man VAN at a future date.</p> <p style="text-align: right;">CARRIED</p> <p>MOVED by Councillor Bridgitte Coninx that Council approve a wireless infrastructure installation in support of increased broadband delivery within the Town of Onoway, that Administration dedicate resources to an internet speed study of the community and that Administration arrange for business meetings to occur with interested providers.</p> <p style="text-align: right;">CARRIED</p> <p>MOVED by Councillor Bridgitte Coninx that the request from Councillor Robin Murray to claim meeting fees to attend six 3 hour webinars on board leadership professional development with Community Futures Yellowhead East be approved.</p> <p style="text-align: right;">CARRIED</p>
8.	<p>COUNCIL, COMMITTEE AND STAFF REPORTS Motion #029/23</p>	<p>MOVED by Councillor Robin Murray that the Council, Chief Administrative Officer and Public Works written and verbal reports be accepted for information.</p> <p style="text-align: right;">CARRIED</p>



TOWN OF ONOWAY
REGULAR COUNCIL MEETING MINUTES
THURSDAY, JANUARY 26, 2023
COUNCIL CHAMBERS OF THE ONOWAY CIVIC OFFICE AND ZOOM

9.	INFORMATION ITEMS Motion #030/23	<p>MOVED by Councillor Bridgitte Coninx that Council who wish to attend the University of Calgary, School of Public Policy webinar "Resources, Development and Infrastructure in Northern Australia: Lessons for Northern Canada" be so authorized.</p> <p style="text-align: right;">CARRIED</p>
	Motion #031/23	<p>MOVED by Councillor Bridgitte Coninx that Council accept the following items for information:</p> <ul style="list-style-type: none"> a) Lac Ste. Anne County Enforcement Services – January 12, 2023 letter from Tista Court, GM of Community Engagement, advising enforcement services terminate effective January 31, 2023 b) AHS – Together4Health Headlines – January 13, 2023 c) Community Futures Yellowhead East – Youth and Student Business Loans Information d) Town of Bon Accord – January 12, 2023 letter to Honourable Jason Copping regarding the costs to fire departments for responding to medical calls due to ambulance delays e) FCSS Association of Alberta – Jan 17, 2023 email advising of a Feb 1, 2023 webinar that will provide an overview of resources available to support FCSS clients f) FCM 2023 Conference and Trade Show – Toronto, May 25-28, 2023 g) WILD Alberta Tourism – updates from Walter Preugschas, Chair h) University of Calgary - School of Public Policy - Resources, Development and Infrastructure in Northern Australia: Lessons for Northern Canada <p style="text-align: right;">CARRIED</p>
10.	CLOSED SESSION Motion #032/23	<p>MOVED by Councillor Robin Murray that, pursuant to Section 197(2) of the Municipal Government Act, Council move into a closed session at 10:25 a.m. to discuss the following item: Personnel - Section 17(4)(d) FOIP</p> <p style="text-align: right;">CARRIED</p>

TOWN OF ONOWAY
REGULAR COUNCIL MEETING MINUTES
THURSDAY, JANUARY 26, 2023
COUNCIL CHAMBERS OF THE ONOWAY CIVIC OFFICE AND ZOOM

		<p>Council recessed from 10:25 a.m. to 10:27 a.m. to allow the Recording Secretary and members of the public to leave the meeting.</p> <p>CLOSED SESSION: The following individuals were present for the Closed Session: Deputy Mayor Lisa Johnson Councillor Bridgitte Coninx Councillor Robin Murray Jennifer Thompson, CAO</p> <p>Council recessed at 10:38 a.m. to allow staff to return to the meeting.</p> <p>Motion #033/23 MOVED by Councillor Bridgitte Coninx that Council move out of Closed Session at 10:40 a.m. CARRIED</p> <p>Motion #034/23 MOVED by Councillor Robin Murray that Administration proceed as directed in the Closed Session. CARRIED</p>																		
11.	ADJOURNMENT	As all matters on the agenda have been addressed, Deputy Mayor Lisa Johnson declared the regular council meeting adjourned at 10:45 a.m.																		
12.	UPCOMING EVENTS	<table border="0"> <tr> <td>February 3, 2023</td> <td>Community Justice Engagement</td> <td>9:30 a.m.</td> </tr> <tr> <td>February 9, 2023</td> <td>Regular Council Meeting</td> <td>9:30 a.m.</td> </tr> <tr> <td>February 23, 2023</td> <td>Regular Council Meeting</td> <td>9:30 a.m.</td> </tr> <tr> <td>February 24, 2023</td> <td>Community Justice Engagement</td> <td>9:30 a.m.</td> </tr> <tr> <td>March 9, 2023</td> <td>Regular Council Meeting</td> <td>9:30 a.m.</td> </tr> <tr> <td>March 20, 2023</td> <td>Fire Services All municipalities</td> <td>2:00 p.m.</td> </tr> </table>	February 3, 2023	Community Justice Engagement	9:30 a.m.	February 9, 2023	Regular Council Meeting	9:30 a.m.	February 23, 2023	Regular Council Meeting	9:30 a.m.	February 24, 2023	Community Justice Engagement	9:30 a.m.	March 9, 2023	Regular Council Meeting	9:30 a.m.	March 20, 2023	Fire Services All municipalities	2:00 p.m.
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Deputy Mayor Lisa Johnson

Debbie Giroux
Recording Secretary

(4)

Delegation to Town of Onoway Council

Feb 9th 2023

I thank Council for their time on this matter.

The Summer Villages of Sandy Beach and Sunrise Beach, have deeply appreciated that the Town of Onoway has allowed our wastewater to be brought to the Onoway Lagoon over the past 4 years, due to the closing of our lagoon.

As you are aware, the County of Lac Ste. Anne has proposed a Wastewater Transmission Line, to run from Sandy Beach & Sunrise Beach to the Onoway Lagoon.

Our two villages have had much discussion with the County, in regards to the options and costs that such a project represents to our residents. We basically have three (3) options to consider.

1. A collection system of lateral lines within the two villages, that would feed into the Transmission Line. Although this would be the best overall long-term solution to wastewater disposal, it is extremely expensive, and there would be substantial costs to residents to hook in to this system. Unfortunately, the S.V. of Sandy Beach **Does Not** have the necessary full-time population to support this. (We have 322 lots of which about 122 are fulltime).
2. A truck dump outside our village that ties into the Transmission Line. This is a much more cost effective alternative, but it still represents about a 12-15 % increase in costs, and does not remove the need of truck hauling from the resident to the truck dump.
3. To continue operating as we are, truck hauling from the resident to the Onoway Lagoon. Unfortunately, I was not able to find a copy of our agreement with Onoway, in regards to our dumping privileges, but I do believe it will be due for renewal, this year.

Our question to Council is:

- 1) Are you willing **to continue** your disposal agreement with our two (2) villages, if we remain strictly on a Truck Haul to Onoway, and would you be willing to **extend this agreement for a minimum of five (5) and possibly more years?**
- 2) If we go with option 2, there would be a truck dump at our Village, and the Transmission Line to Onoway. We understand that the County would also be using this truck dump station; **And would this mean that there would be more than one hauler** have access to use this station?

As mentioned, we sincerely appreciate our current agreement with Onoway, and I thank you for your consideration of this matter.

Michael Harney, Deputy Mayor for the Summer Village of Sandy Beach



Summer Village of Sandy Beach

debbie@onoway.ca

From: penny@onoway.ca
Sent: December 16, 2022 12:52 PM
To: 'Jennifer Thompson'
Cc: debbie@onoway.ca
Subject: FW: Website Submission: Contact Us - onoway.ca

See below

From: no-reply@webguidecms.ca <no-reply@webguidecms.ca>
Sent: December 16, 2022 10:40 AM
To: penny@Onoway.ca; info@onoway.ca
Subject: Website Submission: Contact Us - onoway.ca

Town of Onoway - Website Submission: Contact Us - onoway.ca

Website Submission: Contact Us - onoway.ca

Form Submission Info

Contact Us

Name: Rudolf Liebenberg

Email: svsandyb@xplornet.ca

Phone:

Message: Good day Onoway. I am emailing on behalf of the Council of The Summer Village of Sandy Beach. Our Deputy Mayor would like to address your Council at the next available Council meeting to inquire about our current wastewater hauling agreement (to your lagoon) and the possibility of extending the agreement for another five years when it does expire?

If this is a possibility please email me at svsandyb@xplornet.ca

Polite request - please do not leave a voice/phone message. Thank you in advance.

Town of Onoway



Town of Onoway

Box 540, Onoway, AB T0E 1V0

File
contracts/
agreements

January 3rd, 2022

Summer Village of Sandy Beach
Summer Village of Sunrise Beach
Standstone Waste Services

Re: Wastewater Effluent Disposal Fee – Onoway Lagoon

Further to our April 7th, 2021 letter, this letter serves as confirmation that the wastewater disposal fee for our Onoway lagoon will be \$65.00/load for the 2022 year.

All other conditions noted in this April 7th, 2021 letter stand.

Thank-you.

Wendy Wildman
Chief Administrative Officer
Town of Onoway

/ww

c.c. Jason Madge
Shelley Vaughan

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Town of Onoway

Box 540, Onoway, AB T0E 1V0

April 7th, 2021

Summer Village of Sandy Beach
Box 63, Site 1, RR 1
Onoway, AB. T0E 1V0

Att: Rudolf Liebenberg, CAO

Dear Rudolf:

Re: Wastewater Effluent Disposal

In reference to the above noted, and your March 16th, 2021 email requesting a 3 year extension to our existing wastewater disposal agreement, please be advised this matter was presented to the Council of the Town of Onoway at their regular meeting of April 1st, 2021.

I am pleased to advise Council approved a three-year extension to our existing agreement, taking us to April 30th, 2024. Similarly, the Town has extended the Summer Village of Sunrise Beach's permission to this same date, April 30th, 2024. The disposal fee of \$55.00/load will remain in place for the 2021 year, and this fee is estimated to increase to \$65.00/load for the 2022 year.

This approval is conditional on one service provider hauling in the effluent, and that service provider being Standstone Waste. Should you change service providers you will need to request approval from the Town to continue disposal. We expect your service provider to ensure that ONLY wastewater effluent from the Summer Village of Sandy Beach, or our other approved communities, will be hauled in and should there be deemed a breach of this condition access to our lagoon will be terminated immediately. We request monthly reporting of the volumes going in, and the disposal fee collected. We request a 30 day termination notice by either party, or in the event of an emergent situation access to our lagoon may be suspended immediately and until the situation is resolved.

.....2

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S.V. of Sandy Beach/lagoon access
April 7th, 2021/page two

If you are in agreement with these terms, please sign and return the noted letter.

Yours truly,

Wendy Wildman
Chief Administrative Officer
Town of Onoway
/ww

c.c. Jason Madge, Assist CAO/Public Works Manager
Standstone Waste

The Summer Village of Sandy Beach hereby accepts the terms and conditions as noted above, with respect to access to the Town's sewage lagoon.

Gordon Drybrough, Mayor

Rudolf Liebenberg, CAO



Town of Onoway

Box 540, Onoway, AB T0E 1V0

November 20th, 2019

Summer Village of Sandy Beach
Box 63, Site 1, RR 1
Onoway, AB. T0E 1V0

Att: Rudolf Liebenberg, CAO

Dear Rudolf:

Re: Wastewater Effluent Disposal

In reference to the above noted, our January 28th, 2019 letter, and your November 13th, 2019 email requesting a change in service provider and access to the Onoway lagoon from Super Sucker to Standstone Vacuum Service.

Please be advised that the Town of Onoway hereby grants access to our Onoway lagoon to Standstone Vacuum Service for the disposal of wastewater effluent from the Summer Village of Sandy Beach. All other terms of the January 28th, 2019 letter remain unchanged. This same approval has been granted to the Summer Village of Sunrise Beach.

If you are in agreement with these terms, please sign and return the noted letter.

Yours truly, .

Wendy Wildman
Chief Administrative Officer
Town of Onoway
/ww
c.c. Jason Madge, Public Works Manager

The Summer Village of Sandy Beach hereby accepts the terms and conditions as noted above and in the January 28th, 2019 letter, with respect to access to the Town's sewage lagoon.

Gordon Drybrough, Mayor

Rudolf Liebenberg, CAO

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Town of Onoway

Box 540, Onoway, AB T0E 1V0

RECEIVED

FEB 26 2019

Agreement

January 28th, 2019

Summer Village of Sandy Beach
Box 63, Site 1, RR 1
Onoway, AB. T0E 1V0

Att: Rudolf Liebenberg, CAO

Dear Rudolf:

Re: **Wastewater Effluent Disposal**

In reference to the above noted, please be advised your January 10th, 2019 email was presented to the Council of the Town of Onoway at their regular meeting of January 24th, 2019.

I am pleased to advise Council approved a two-year extension to our existing agreement, taking us to April 30th, 2021. Similarly, the Town has extended the Summer Village of Sunrise Beach's permission to this same date, April 30th, 2021. The disposal fee of \$30.00/load will remain in place for the 2019 year, and this fee will be reconsidered by the Town for the 2020 year.

This approval is conditional on one service provider hauling in the effluent, and that service provider being Super Sucker. Should you change service providers you will need to request approval from the Town to continue disposal. We expect your service provider to ensure that ONLY wastewater effluent from the Summer Village of Sandy Beach, or our other approved communities, will be hauled in and should there be deemed a breach of this condition access to our lagoon will be terminated immediately. We request monthly reporting of the volumes going in, and the disposal fee collected. We request a 30 day termination notice by either party, or in the event of an emergent situation access to our lagoon may be suspended immediately and until the situation is resolved.

.....2

S.V. of Sandy Beach/lagoon access
Jan. 28, 2019/page two

If you are in agreement with these terms, please sign and return the noted letter.

Yours truly,

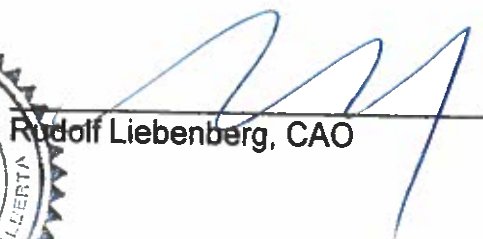


Wendy Wildman
Chief Administrative Officer
Town of Onoway
/ww

c.c. Town Council
Jason Madge, Public Works Manager
Super Sucker

The Summer Village of Sandy Beach hereby accepts the terms and conditions as noted above, with respect to access to the Town's sewage lagoon.



Mayor

Rudolf Liebenberg, CAO



Town of Onoway Request for Decision

Meeting:	Council Meeting
Meeting Date:	February 9, 2023
Presented By:	Gino Damo, Director of Corporate and Community Services
Title:	2023 FCSS Process

BACKGROUND / PROPOSAL

As stated on the Province of Alberta website the Family & Community Support Services or FCSS program is an 80/20 funding partnership between the Government of Alberta and participating municipalities or Metis settlements. Provincially, the FCSS Program receives its mandate from the FCSS Act and Regulation. The Act describes what the province and municipality/Metis Settlement can do to provide preventive social services.

The Family and Community Support Services (FCSS) program promotes and enhances the well-being of Albertans, families and communities. The Town of Onoway administers Family & Community Support Services (FCSS) funding for the following areas:

- Alberta Beach
- Summer Village of Castle Island
- Summer Village of Sunset Point
- Summer Village of Val Quentin
- Summer Village of Yellowstone
- Town of Onoway

DISCUSSION / OPTIONS / BENEFITS / DISADVANTAGES

Administration is bringing forward the attached FCSS Process. The process addresses the following feedback received in 2022:

- Awareness of Funding (Communication Plan)
- Lack of definitive timelines/due dates (Multiple Rounds)
- Confusing Year End Report (Combining Application and Year End Report & Province of Alberta training and implementation)

The FCSS process provides definitive application due dates to Administration while allowing flexible timelines to applicants.

Changes to the FCSS Accountability Framework

Administration recently met with the Director of FCSS in the area from the Province of Alberta to discuss FCSS. As part of the discussion, the Director indicated that there will be changes to the FCSS Accountability Framework in the coming months.

The province will assist both the Town of Onoway and the FCSS applicants with the changes through training and implementation. This training and implementation will be announced in the coming months by the province.

Administration is currently streamlining the application to ensure the new Accountability Framework requirements are included. These changes to the application should clarify to applicants when completing.

Note that the attached process is subject to change if required.

STRATEGIC ALIGNMENT

Safe Community

COSTS / SOURCE OF FUNDING

Currently there is no impact to the 2023 operating or capital budget.

RECOMMENDED ACTION

1. That Council accepts the information presented regarding the 2023 FCSS process.
2. (Or some other direction as given by Council at meeting time).

ATTACHMENTS

- 2023 FCSS Process.

	January	February	March	April	May	June	July	August	September	October	November	December	January
Application													
Intake Period													
Round 1 - Present submissions to Council													
Round 2 - Present submissions to Council													
Final Round - Present submissions to Council													
Year End Report													
Intake Period													
Communication Plan													
Community Voice													
Lac Ste. Ane Bulletin													
Onowaves													
Town website													
Facebook													
Email notification to Onoway Organizations/Associations													



Town of Onoway Request for Decision

Meeting:	Council Meeting
Meeting Date:	February 9, 2023
Presented By:	Jennifer Thompson, Chief Administrative Officer
Title:	Upcoming Symposiums & Education Sessions

BACKGROUND / PROPOSAL

Opportunity for symposiums and education are presented to Council for increasing knowledge to serve in Municipal Government. Parallel education symposium, asset management, AB Munis business and capacity for Council to assist in decreasing abuse in the political realm are all benefit to the community to strengthen collaboration, governance and empower Council and Administration to foster respectful dialogue.

DISCUSSION / OPTIONS / BENEFITS / DISADVANTAGES

There are multiple opportunities for Council's Consideration for education, relationship building and knowledge presented below for Council's

Alberta Rural Education Symposium

The Three R's of Rural Education: Resilience, Reconciliation and Rejoicing

March 5 (evening) – March 7, 2023

Edmonton (Fantasyland Hotel)

Registration Fee: \$450.00

The traditional "3 Rs" of education have been rewritten to become "Resilience, Reconciliation and Rejoicing." The previous two years have been especially challenging for schools and families. As government and schools work to support students' recovery from learning loss, it's important for all of us to focus as well on well-being and resilience. Simultaneously, we continue our ongoing efforts to foster reconciliation with First Nations partners. Lastly, we celebrate what's right about rural education.

ABMunis

Elected Officials Asset Management Workshop

May 25, 2023

Edmonton – Holiday Inn Edmonton South

Registration Fee: **Free** as funding obtained through FCM Municipal Asset Management Program

Asset management is an important tool for councils to understand the link between infrastructure and service delivery. It also helps councils to make data-informed, community-minded decisions. This one-day course will allow elected officials to peer into the asset management process and learn more about the benefits. Although the

workshop is mainly focused on elected officials, CAOs are encouraged to attend as well to get a sense of the strategic side of asset management.

At a minimum, by the end of this workshop, elected officials will have achieved the following:

- Develop an understanding of the asset management process to support your work as an elected official;
- Connect with other elected officials and share asset management experiences.

This one-day course will be offered five times in 2023. Workshops will be held in the Edmonton, Calgary, Lethbridge, Grande Prairie, and Vermillion areas.

ABMUNIS

President's Summit on the Future of Municipal Government & Municipal Leaders' Caucus

March 29 & 31, 2023

Edmonton – Westin Edmonton

Full Registration: Both Events \$350

President's Summit Only \$200

Municipal Leaders' Caucus Only \$200

As the main finding of the Future of Municipal Government project to date is that intermunicipal collaboration is key to building thriving communities, the Summit will focus on factors identified as key to enhancing the effectiveness of collaboration. The Summit will also be designed to reflect another key finding "that one size does not fit all". What collaboration looks like will vary by size, geography and capacity of the municipalities involved.

The Summit will provide participants practical ideas and examples you can adapt to enhance collaboration efforts in your own community. It will also provide you the opportunity to shape Alberta Municipalities advocacy for policy, program and legislative changes needed to support more effective intermunicipal collaboration.

This year, the President's Summit on the Future of Municipal Government is being held in conjunction with the ***Spring Municipal Leaders' Caucus which will run from March 30 at noon to March 31***. The Municipal Leaders' Caucus will focus on key, top-of-mind issue affecting communities, and give you a chance to hear from government officials prior to this year's election. More details on the MLC and President's Summit will be available soon, including hotel booking information. Registration for both events will open in February.

AB Munis Public Risk Conference

May 4-5, 2023

Edmonton – Location to be determined

Full Registration: \$175

This premier event will include a wide variety of industry leading presentations and a welcome mixer and networking reception.

Bucking the Trend Symposium – Tackling Abuse in the Political Realm

April 27-28, 2023

Edmonton. Renaissance Edmonton Airport Hotel

Cost \$550

Personal attacks from the public and within municipal organizations are on the rise and, as a result, many community-focused candidates and support staff are leaving. This, coupled with a drop in new candidates running, is putting our democratic society at risk. Join a team of sector leaders for this symposium as we start down the path to resolution. Administration would benefit from attending this symposium as well, in order to assist in fostering a positive environment within the Town of Onoway. A list of presenters can be found at <https://www.buckingthetrend.ca/>.

STRATEGIC ALIGNMENT

Municipal collaboration, community enhancement

COSTS / SOURCE OF FUNDING

Registration costs as noted above plus hotel, mileage and reimbursement of expenses with receipts.

2-11-00-141 Council Development 2023 Preliminary Budget \$8,000

RECOMMENDED ACTION

- 1) THAT Council approve Councillor(s) _____ to attend the Alberta Rural Education Symposium, March 5-7, 2023 with expenses to be reimbursed as per policy.
- 2) THAT Council approve for Councillor(s) _____ to attend the Elected Officials Asset Management Workshop on May 25, 2023 with expenses to be reimbursed as per policy.
- 3) THAT Council approve for Councillor(s) _____ and the Chief Administrative Officer to attend the President's Summit on the Future of Municipal Government & Municipal Leaders' Caucus from March 29 – 31, 2023 with expenses to be reimbursed as per policy.
- 4) THAT Council approve for Councillor(s) _____ to attend the Public Risk Conference from May 4-5, 2023 with expenses to be reimbursed as per policy.
- 5) THAT Council approve for Councillor(s) _____ and Chief Administrative Officer to attend the Bucking the Trend: Tackling Abuse in the Political Realm Symposium on April 27& 28, 2023 with expenses to be reimbursed as per policy.



THREE R'S OF RURAL EDUCATION:
Resilience, Reconciliation, and Rejoicing.
albertaruraleducation.ca

Subject to revisions

Alberta Rural Education Symposium

Fantasyland Hotel, Edmonton AB

Sunday, March 05, 2023

5:00 pm - 6:30 pm	Registration
6:30 pm - 7:00 pm	Opening Address
7:00 pm - 8:30 pm	Ministers' Panel - hosted by Dr. Scott Morrison
8:30 pm - 10:00 pm	Reception with MLAs - No Host Bar

Monday, March 06, 2023

7:45 am - 8:30 am	Breakfast and Registration
8:30 am - 8:45 am	Opening Address
8:45 am - 10:00 am	Schools That Build Resilience - Dr. Michael Unger
10:00 am - 10:30 am	Coffee and Networking
10:30 am - 12:00 pm	Schools That Build Resilience - continued
12:00 pm - 1:00 pm	Lunch
1:00 pm - 1:30 pm	School Presentation
1:30 pm - 3:15 pm	Schools That Build Resilience - conclusion
3:15 pm - 3:30 pm	Coffee and Networking
3:30 pm - 4:15 pm	Laugh Again – 5 Secrets to Sanity, Success, and Significance - Phil Callaway

Tuesday, March 07, 2023

7:45 am - 8:30 am	Breakfast
8:30 am - 8:45 am	Opening Comments
8:45 am - 10:00 am	Fostering Meaningful Schooling Engagement Among Indigenous Families - Dr. Emily Milne
10:00 am - 10:15 am	Coffee and Networking
10:15 am - 10:45 am	School Presentation
10:45 am - 11:45 am	What Can Rural Resilience Look Like in Alberta? - Dr. Clark Banack
11:45 am - 12:00 pm	Closing Address





Northern Gateway
Public Schools

Learning for life. Together.

January 25, 2023

The Board of Northern Gateway Public Schools would like to invite you to attend with us the Alberta Rural Education Symposium taking place March 5-7, 2023 at the Fantasyland Hotel in Edmonton. This year's symposium is themed as *Three R's of Rural Education: Resilience, Reconciliation and Rejoicing*. Speakers include Education Minister Adriana LaGrange.

Northern Gateway Public School Trustees will be hosting a dinner with local constituents attending the symposium on March 6 at 6:00 pm at the L2 Grill located at the Fantasyland Hotel. If you or a member of your organization are attending the symposium please let our coordinator Michelle McMichael (michelle.mcmichael@ngps.ca) know so we can include you in our information and dinner details.

Registration and further information can be found at albertaruraleducation.ca.

We look forward to our discussion and hearing your perspective at the symposium.

Sincerely,

Kevin Bird
Superintendent
Northern Gateway Public Schools



debbie@onoway.ca

From: penny@onoway.ca
Sent: January 27, 2023 1:15 PM
To: 'Jennifer Thompson'; gino@onoway.ca
Cc: debbie@onoway.ca
Subject: FW: Save the Date – ABmunis Public Risk Conference coming in May 2023

From: Daniel Jackson <Daniel@abmunis.ca>
Sent: January 27, 2023 11:28 AM
To: Undisclosed recipients:
Subject: Save the Date – ABmunis Public Risk Conference coming in May 2023

Good morning,

Mark your calendars! We are pleased to announce that our Alberta Municipalities Public Risk Conference is returning in 2023, taking place in Edmonton on May 4 & 5. This premier event will include a wide variety of industry leading presentations by thought provoking speakers, and will also feature a welcome mixer and networking reception.

Venue details will be coming soon, with agenda details and registration available by the end of February. Registration for members is just \$175 and includes all sessions and meals, along with the two receptions. Not a member? Not a problem! Non-member registration will be available for just \$325.

Keep you eyes on our Events page for more details. We look forward to seeing you in Edmonton.

[Daniel Jackson](#) CIP, CRM | Risk Services Manager

ALBERTA MUNICIPALITIES

D: 780.431.4533 | E: Daniel@abmunis.ca
300, 8616 51 Ave NW Edmonton, AB T6E 6E6
Toll Free: 310-MUNI | 877-421-6644 | www.abmunis.ca



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Alberta Municipalities respectfully acknowledges that we live, work, and play on the traditional and ancestral territories of many Indigenous, First Nations, Métis, and Inuit peoples. We acknowledge that what we call Alberta is the traditional and ancestral territory of many peoples, presently subject to Treaties 4, 6, 7, 8 and 10 and Six Regions of the Métis Nation of Alberta.

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Town of Onoway Request for Decision

Meeting:	Council Meeting
Meeting Date:	February 9, 2023
Presented By:	Jennifer Thompson, Chief Administrative Officer
Title:	Invitation to Request a Meeting with the Minister

BACKGROUND / PROPOSAL

An invitation to request to meet with Minister Schulz, Minister of Municipal Affairs has been received.

DISCUSSION / OPTIONS / BENEFITS / DISADVANTAGES

Each municipality that is granted a meeting of 15 minutes, if successful in the request. Council would need to submit a request of the minister under the following guidelines: Policy items directly relevant to the Minister of Municipal Affairs. Deadline for the request to be submitted is February 10th, 2023 (correspondence included below).

Items to consider:

- a) Transition from MSI grants to Local Government Fiscal Framework (LGFF)
- b) Costs to municipalities if Alberta Provincial Police Service is created
- c) Broadband Funding for municipalities

STRATEGIC ALIGNMENT

N/A

COSTS / SOURCE OF FUNDING

N/A

RECOMMENDED ACTION

THAT Council request to meet with Minister Schulz, Minister of Municipal affairs to discuss the following items of concern in the Town of Onoway (to be directed at meeting).

From: MA Engagement Team <ma.engagement@gov.ab.ca>
Sent: January 31, 2023 11:50 AM

Subject: INVITATION TO REQUEST A MEETING WITH THE MINISTER- ABmunis Spring 2023
Municipal Leaders Caucus including the Presidents Summit

Flag Status: Flagged

Dear Chief Administrative Officers:

We are writing to inform you of a potential opportunity for municipal councils and yourself to meet with the Honourable Rebecca Schulz, Minister of Municipal Affairs, during the 2023 Alberta Municipalities (ABmunis) Spring Leaders' Caucus, including the President's Summit on the Future of Municipal Government, scheduled to take place in Edmonton at the Westin Hotel (10135 100 Street) from March 29-31, 2022. These meetings will be in person at the Westin Hotel.

Should your council including yourself wish to meet with Minister Schulz during the event, please submit a request by email to ma.engagement@gov.ab.ca no later than February 10, 2023

In your meeting request, please be sure to include one to two specific Municipal Affairs related policy items or issues your municipality would like to discuss with the Minister.

We may receive more requests to meet with the Minister than can be reasonably accommodated over the course of the event. To ensure suitable consideration of requests, municipalities should be mindful of the following criteria:

- * Policy items or issues directly relevant to the Minister of Municipal Affairs and the department will be given priority.
- * Municipalities located within the Capital Region can be more easily accommodated throughout the year, so priority will be given to requests from municipalities at a distance from Edmonton and to municipalities with whom Minister Schulz has not yet had an opportunity to meet.
- * Meeting requests received after the deadline will not be considered for the event, but may be considered for future meeting opportunities.

Meeting times with the Minister are scheduled for approximately 15 minutes per municipality. This will allow the Minister the opportunity to engage with as many municipalities as possible. All municipalities submitting meeting requests will be notified at least two weeks prior to the convention as to the status of their request.

Municipal Affairs will make every effort to find alternative opportunities throughout the remainder of the year for those municipalities the Minister is unable to accommodate during the 2023 ABmunis Spring Leaders' Caucus including President's Summit.

Sincerely,

Stakeholder Relations
Municipal Affairs

Classification: Protected A

24 2

debbie@onoway.ca

From: Community Engagement <community.engagement@ahs.ca>
Sent: January 27, 2023 4:35 PM
To: debbie@onoway.ca
Subject: AHS Together4Health Headlines

[View this email in your browser](#)

Want to change how you receive these emails? [Update your preferences](#) or [unsubscribe from this list](#).



Together Health Headlines

• HEALTH NEWS YOU CAN USE •

Welcome to **Together4Health Headlines**, a bi-weekly e-newsletter designed to keep you informed of decisions being made to protect and support Albertans, key public health information, and opportunities for you to connect with AHS.

AHS is committed to ensuring our partners and stakeholders, like you, receive the information you need to help protect yourself, your families, colleagues and staff. If you know of someone else who would benefit from receiving this information directly from AHS, [invite them to subscribe](#), and [respond to this short survey](#) to let us know if you're receiving the information you need.

*Together4Health Headlines arrives in your inbox every two weeks.
Watch for our next update on February 10.*

Today's Update:

- **Action on Our Top Priorities**
 - [Priority: Workforce Recruitment & Retention](#)
 - [Priority: Mental Health and Addiction Recovery](#)
 - [Priority: Digital Health Evolution & Innovation](#)
 - [Priority: Rural & Indigenous Initiatives and Engagement](#)
 - [Priority: Alberta Surgical Initiative](#)
 - [Priority: EMS](#)
 - [Priority: Quality & Patient Outcomes](#)

- **A Message from our Interim CEO**
 - [Interim CEO video message - spotlight on RAAPID](#)
- **Enhance Your Health and Wellbeing**
 - [Mobile mammography service to visit Cold Lake](#)
 - [Mindfulness training offered in Calgary](#)
 - [AHS offers resources to help Albertans quit tobacco](#)
 - [Canadians break record on mental health awareness](#)
- **Join the Conversation**
 - [Learn about the North Zone Indigenous Support line](#)
 - [Learn how to support your non-profit of choice](#)
 - [Join the new Edmonton Hospital Patient & Family Advisory Council](#)
 - [Don pink to end bullying](#)
 - [Share your experience with colonoscopy or colposcopy to help others](#)
 - [Upcoming Advisory Council Events](#)
 - [Become an Advisory Council Member](#)
 - [Upcoming Rural VIP events: Have your rural voice heard](#)
- **COVID-19 in Alberta**
 - [Ebola Virus Hemorrhagic Fever \(Sudan strain\) outbreak declared over](#)
 - [Physical distancing still recommended](#)
- **Be Well - Be Kind**
 - [Foundation Good News](#)

Action on Our Top Priorities

We have much to accomplish in several priority areas and want to make sure you have the most current information on the work underway, and on the work ahead. More information is available at www.albertahealthservices.ca

Priority: Workforce Recruitment & Retention

Partnership spurs physician recruitment in Cold Lake

When Mayor Craig Copeland says his community supports new physicians, he seriously means it. Recently he told an incoming doctor to “call if you need anything.” What the doctor needed was a ride from Brooks, in southern Alberta, to Cold Lake - so Copeland drove down to fetch him.

“I could not imagine that Mayor Craig would drive seven hours to fetch me from Brooks where I completed my assessment to bring me to Cold Lake,” says Dr. Roger Katambua. “This is proof of his commitment to bring more physicians to the community.”

This level of dedication to creating a warm welcome has inspired an exciting new partnership in Cold Lake to attract and retain more doctors — and so far it’s brought eight new doctors to the community, with more on the horizon. Partners in the project include Hearts for Healthcare, Imperial Cold Lake, the City of Cold Lake and the MD of Bonnyville.

“The whole community is a part of showing physicians what we have to offer — and helping them to make those connections to feel a part of things,” says Copeland. “If a physician is bringing their family, we’ll ask what kind of school they’ll looking for and we’ll make the introductions. Our schools take it from there and they do a great job welcoming new families.”

Priority: Mental Health and Addiction Recovery

Teams improve access to addiction, mental health supports in Sundre, Olds, & Innisfail

Residents of Sundre, Olds, Innisfail and surrounding areas now have improved access to addiction and mental health services with the launch of crisis response teams in their communities.

A team of AHS addiction and mental health clinicians – including mental health therapists, registered nurses and addiction counsellors – will be on-call during evenings and weekends to consult in-person with physicians and provide counselling to patients needing specialized crisis support who arrive at the Olds Hospital and Care Centre, Innisfail Health Centre and Myron Thompson Health Centre emergency departments.

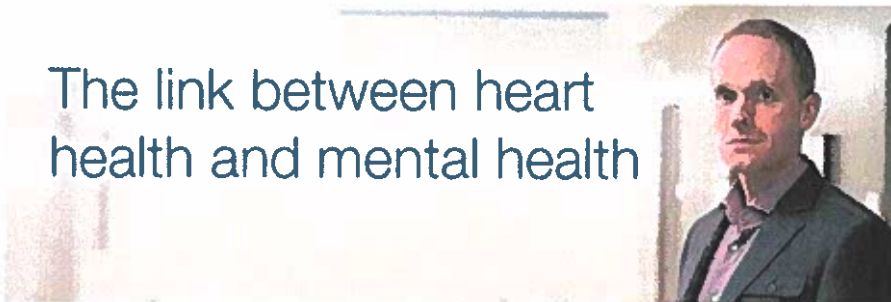
"We know many individuals with addiction and mental health concerns present to our emergency after-hours," says Carla Prediger, Director, West Rural for Addiction and Mental Health in AHS Central Zone. "We are pleased to be able to optimize the expertise we have in place and ensure individuals are getting the timely care they need."

The service provides on-call counselling and support on Fridays from 4:30 p.m. to midnight, and from 8 a.m. to midnight on Saturdays, Sundays and statutory holidays. Prior to this initiative, patients would receive crisis support care but may have had to wait until regular business hours to be assessed by an addiction and mental health clinician.

Community crisis response teams have also been established in Drayton Valley, Wetaskiwin, Ponoka, Lacombe, Rimbey and Rocky Mountain House.

Mental Wellness Moment — the link between heart health and mental health

February is Heart Month and, in this Mental Wellness Moment, Dr. Nicholas Mitchell talks about how heart health can affect mental health, and vice versa.



Priority: Digital Health Evolution & Innovation

Network outage resolved, third party to review cause

AHS will ask a third party to review the cause of Monday's network outage, which impacted services across the province. The outage was resolved and services fully restored within 24 hours. This includes Health Link 811, Connect Care and electronic medical records, and community and hospital lab services. 811 Health Link operated for most of the day with limited access before returning to full capacity mid-afternoon.

Across the province, a total of 154 surgeries were postponed and the majority of those have been rebooked within the next 30 days. Urgent and emergent surgeries were not impacted. A total of 185 procedures were also postponed provincially; this includes things such as endoscopies and angiograms.

All but three impacted procedures have been rebooked, and almost all of those are rescheduled to take place within the next 30 days.

Our care teams are working hard to contact patients and reschedule any outstanding appointments and surgeries. We appreciate everyone's patience and understanding throughout this process.

A third-party review into the outage has begun, and an internal review of the clinical response to the downtime is also underway to identify any issues or gaps in our response, as well as any improvements that can be made. There is no indication that the technical outage was caused by hacking or any form of cyber-attack.

"It is imperative that we understand what happened today so that it does not happen again," said Dr. John Cowell, AHS Official Administrator. "I would like to thank Albertans for their patience, as well as the teams involved in getting our systems back up and running."

Priority: Rural & Indigenous Initiatives and Engagement

Oyen Community event begins important conversation

On January 12, AHS hosted a community conversation in Oyen to discuss the temporary daily closures of the Big Country Hospital emergency department between 7 p.m. and 7 a.m. Community members from Oyen and the surrounding area gathered to provide feedback to AHS representatives.

Local and zone AHS leaders responded to concerns about the temporary closure, site management, and the effort to implement a sustainable staffing model. AHS is following up with Oyen residents recapping what was heard at the engagement session, meeting regularly with community leaders and sharing community updates as they arise.

Support available for those distressed by residential school investigations

This week the [Acimowin Opaspiw Society](#) released its findings surrounding a former residential school site near Saddle Lake Cree Nation in AHS North Zone where the remains of more than 200 people, mostly children, were found in mass graves near the former Sacred Heart Residential School. Also this week, Williams Lake First Nation in B.C. announced the remains of 159 people were found near St. Joseph's Mission Residential School.

Support is available for those distressed by the findings of these two investigations. Resources are available on [ahs.ca](#), and through the [Government of Canada](#). The Indian Residential Schools Crisis Line is also available 24 hours a day at 1-800-721-0066. More information can be found on the [First Nations Health Authority website](#).

Priority: Alberta Surgical Initiative

New vendors to provide orthopedic surgeries for Albertans

AHS is taking important steps to reduce wait times for procedures, such as hip and knee arthroplasty surgeries. One such step began January 1, through a new contract that was established as the result of a formal RFP process with Canadian Surgery Solutions, a chartered surgical facility (CSF) in the Calgary Zone.

Through this contract, a minimum of 3,000 additional publicly funded orthopedic procedures will be provided to Albertans each year and will support our goal to seek innovative solutions for patient-centred surgical care now and for the future.

This work is part of the [Alberta Surgical Initiative \(ASI\)](#), which focuses on improving the patient journey and will shape demand, manage capacity, and improve the patient's journey to receiving surgery.

Surgical wait-list update

We're currently at an average of 91 per cent of pre-pandemic volumes, and our total surgical wait-list for adults sits at 71,072. For comparison, in February 2020, before the pandemic, our total wait-list was 68,000. Of those patients waiting, approximately 45 per cent are waiting within clinically recommended wait-times. Approximately 222,900 surgeries have been completed in the 2022/23 fiscal year.

Please note: the drop in volume from previous reporting reflects a surgical slowdown that occurs over the holidays. A planned reduction of scheduled surgeries happens once a year, over the holidays, to give staff and physicians the opportunity to spend time with their loved ones.

Priority: EMS

Improving EMS response times

Alberta's government announced earlier this month it will be accepting all recommendations of both the Alberta Emergency Medical Services Provincial Advisory Committee report and the independent dispatch review, and is working on a plan of action to carry them out.

Actions identified by front-line workers, municipalities and other EMS partners are being put in place, including:

- Adding 20 extra ambulances during peak hours — expected to start rolling out in the spring in Calgary and Edmonton.
- Fast-tracking ambulance transfers at emergency departments (EDs) by moving less urgent patients to hospital waiting areas, based on new provincial guidelines.
- Freeing up paramedics by contracting appropriately trained resources for non-emergency transfers between facilities in Edmonton and Calgary.
- Empowering paramedics to assess a patient's condition on scene and decide whether they need to be taken to an ED by ambulance.

AHS accepts recommendations from HQCA report into fatal dog attack response

AHS and the Health Quality Council of Alberta (HQCA) have released the report on the emergency response to a fatal dog attack in Calgary. The independent [HQCA report](#) was commissioned by AHS, and identifies a number of factors that impacted the response to this incident.

Specific to EMS, AHS is acting immediately on the seven recommendations that directly involve AHS, and is working with the City of Calgary and Calgary Police, on the five recommendations that affect multiple parties. There are four other recommendations specific to the City and Calgary Police.

"This was a tragic incident, and our thoughts remain with Betty Ann Williams' friends and loved ones, as well as her neighbours who did all they could to help her on that day," said AHS Interim CEO Mauro Chies. "We have taken this incident extremely seriously, and that is why we asked the HQCA to review every aspect of the emergency services response. We acknowledge the significant challenges our EMS workers are facing, and we continue to accelerate our efforts to improve the system."

Please see full details of the recommendations and actions here: [AHS accepts recommendations from HQCA report into fatal dog attack response.](#)

Priority: Quality & Patient Outcomes

Dialysis access expands in two northern Alberta communities

The hemodialysis units at St. Therese-St. Paul Healthcare Centre and Northern Lights Regional Health Centre in Fort McMurray have expanded their hours of operation, bringing care closer to home for six dialysis patients in each community.

"We're excited to be able to expand our care at these facilities," says Nicole Veronovici, Executive Director for Alberta Kidney Care North. "Having closer access to dialysis treatment gives people back time they would have spent travelling that they can use to rest, to work and to enjoy the things that matter to them."

Both the St. Paul and Fort McMurray units began offering expanded hours on Jan. 2. Currently there is sufficient dialysis capacity in both communities to serve all local patients.

"It's terrific to be able to welcome more people into regular hemodialysis spots in these communities," says Amie Sawchuk, unit manager for the St. Paul and Fort McMurray locations. "Dialysis treatments take several hours each and happen a few times each week. Patients love the convenience of being closer to home. Some also benefit from the supportive connections they form with the people who share their regular treatment times."

Dialysis access expands in two northern Alberta communities

Rotary Flames House to resume respite service

All regular services at Rotary Flames House (RFH) have resumed, as of January 16. AHS temporarily paused respite care admissions at the Rotary Flames House in early December, and redeployed staff to assist in supporting patients at Alberta Children's Hospital. Palliative care continued to be provided during this time.

With the need for additional inpatient beds and services trending downward, staff from Rotary Flames House who have been supporting much needed care and services within the hospital returned to their roles at RFH.

We understand this temporary pause in respite services was concerning and difficult for our clients and families. These are extraordinary times, and we thank Albertans in advance for their support and understanding. We are grateful for the support of all redeployed staff, community and Emergency Department physicians, and our core healthcare team for continuing to go above and beyond to support the needs of patients at Alberta Children's Hospital.

Glenrose designs toolkit to serve kids with FASD

As a mother of adopted children with fetal alcohol spectrum disorder (FASD), Melissa Dobson is on a journey to grow awareness and compassion towards those impacted by the lifelong effects that can occur in an individual whose mother consumed alcohol during pregnancy. Part of that journey has led her to lending her voice to a new virtual toolkit designed to improve the experience of families seeking services for their children with neurodevelopmental differences (NDDs), including children with autism, cerebral palsy and FASD, as well as other conditions.

"While the toolkit is designed for parents and families impacted by NDDs, the modules can also be valuable to extended family members, friends, teachers, and the general public," says Dobson. "FASD is a lifelong disability. The more people who learn about, understand and empathize with those who have the disorder can help them succeed in many different parts of their daily lives."

The [Neurodevelopmental Disability \(NDD\) Navigator Toolkit](#) is a free online resource that provides an introduction for individuals with NDDs, pathways to support, as well as family perspectives on the challenges of seeking support services.

"Many of our families are seeking information and services outside of a clinic appointment with their healthcare provider," says Carol Wilson, team lead, Learning and Development Centre, Glenrose Rehabilitation Hospital. "Having the ability to virtually access a credible online toolkit on their own time, as well as be able to share the resource, can greatly improve the experience for our families."

[Virtual toolkit puts families in touch with resources](#)

AHS Senior Medical Officer of Health garners prestigious award

Dr. McDougall was presented the Queen Elizabeth II's Platinum Jubilee Medal earlier this week in recognition of AHS's COVID-19 response. Medal recipients are recognized for making a significant contribution to Canada, Alberta, or to a particular Alberta region or community. Dr. McDougall credits all AHS teams, including Public Health, for their extraordinary efforts during the ongoing pandemic.



A Message from our Interim CEO



AHS UPDATE

Mauro Chies

Interim AHS President & Chief Executive Officer

Interim CEO Video message - spotlight on RAAPID

Today the AHS Vlog highlights the work of RAAPID, an essential part of our healthcare system.

Unique in Canada, it is a call centre designed to provide a single point of contact for physicians and healthcare providers to access appropriate and timely advice, referral, admission, repatriation and consultation for patients.

The RAAPID team facilitates the return of patients to a healthcare facility closest to their home address that will best meet the patient's healthcare needs. In fact, the success of RAAPID has resulted in other healthcare agencies in Canada using it as a model when they look to create or expand their own services.

Joining the AHS Vlog to tell us more about what they've learned and some of their next steps are:

- John Montpetit, Provincial Director, RAAPID.
- Tricia Chambers, Senior Provincial Director, Virtual Care, Access and Navigation.

Watch [video](#).

Listen as a [podcast](#).

Enhance Your Health and Wellbeing

The health and wellbeing of Albertans is the heart of everything we do, and every decision we make. To enhance the health and wellbeing of Albertans, we offer services, workshops, classes, events and support groups to encourage healthy choices that enhance the health and wellbeing of Albertans.

- [Find what's available in your zone](#)
- [Join Alberta Healthy Living Program Workshops & Classes for adults living with chronic health conditions and/or diseases](#)

Additionally, primary care providers play a key role in keeping Albertans healthy: when a patient consistently sees the same family doctor, nurse practitioner and team, it can lead to better health. If you need help finding a family doctor, visit albertafindadoctor.ca.

Mobile mammography service to visit Cold Lake

Women ages 50-74 — the group most at risk of developing breast cancer — will have local access to mammography services when the Alberta Health Services Screen Test program arrives in the community next month.

A mobile mammography trailer will be stationed at the Cold Lake Healthcare Centre (314 25 Street) on Feb. 24, 27 and 28, and March 1, 2, 3, 4 and 6. Residents can book an appointment or learn more about the program by calling 1-800-667-0604.

Screen Test is improving access to cancer screening for hundreds of women in northern Alberta communities where mammography is not readily available. A mammogram is an X-ray of the breast and has proven to be the most effective way to detect breast cancer. Early detection allows for a greater number of options for treatment and a better chance of survival.

Visit <https://screeningforlife.ca/breast/screen-test-mobile-clinics/> for more information and a complete listing of Screen Test mobile sites.

Mindfulness training offered in Calgary

The Calgary Chamber of Commerce is offering both members and non-members the opportunity to enroll in skill-building training in mindfulness, laying the foundation to support a psychologically safe workplace where everyone can lead their best lives at work and at home.

Facilitated by Mindfulness, the mindfulness training consists of ten micro-learning modules, offering skills and strategies that can be used every day. To learn more and to register, please visit: [On-Demand Virtual](#)

AHS offers resources to help Albertans quit tobacco

February is the month many people start to wane on their resolutions; AHS is here to help those who have made quitting tobacco a priority this year. The recent theme of National Non-Smoking Week was Sometimes People Love a Quitter. AHS is reminding Albertans of the resources available to them to help quit and raising awareness about the health risks associated with tobacco.

Every year, more than 4,000 Albertans die because of tobacco use, while tens of thousands more Albertans have serious tobacco-related illnesses that greatly affect their quality of life.

Commercial tobacco use (such as cigarettes, e-cigarettes, cigars and chewing tobacco) is the leading preventable cause of disease, disability and premature death in Alberta, and increases the risk of heart disease, lung cancer, oral cancers, chronic lung disease, diabetes and other illnesses. Quitting tobacco is one of the best ways to improve health and well-being. It may take several quit attempts to succeed, so it's important to not give up.

For help quitting check out the resources found here: [AHS offers resources to help Albertans quit tobacco](#)

Canadians break record on mental health awareness

On the recent Bell Let's Talk Day 2022, a new record was set with Canadians and people all over the world joining the biggest conversation about mental health.

- 164,298,820 messages of support; 3.2% increase year over year
- 47,819,868 social media interactions
- \$8,214,941 in new mental health funding by Bell
- \$129,588,747.75 total commitment

"Wow. Once again, I'm inspired by the response from Canadians across the country and people around the world, who take part in Bell Let's Talk Day to raise awareness around mental health. Thank you for joining us in the conversation and let's continue to talk, listen and be there – today and every day. On behalf of the Bell team, thank you for your incredible support and in making a difference for people living with mental illness," Mirko Bibic, President and CEO of Bell Canada.

To learn more about Bell Let's Talk, please visit Bell.ca/LetsTalk.

Join the Conversation

Learn about the North Zone Indigenous Support line

You are invited to participate in a virtual town hall where we will share information about the North Zone Indigenous Support Line. This dedicated support line was launched across the North Zone in the summer of 2022 to help Indigenous peoples navigate the healthcare system. The program is the first of its kind in Canada and has already earned an innovation award. 1,300 inbound and outbound calls have been made through the North Zone Indigenous Support Line.

Two virtual information sessions are being offered. Following a presentation, members of AHS' Indigenous Wellness Core will answer your questions. Please select the information session that is most convenient for you. The sessions will be the same.

- Thursday February 2, noon to 1:00 p.m.
- Wednesday, February 8, 3:00 to 4:00 p.m.

To register visit: <https://north-zone-indigenous-support-line-feb-2-3.eventbrite.ca>.

Learn how to support your non-profit of choice

Do you want to help out in your community but don't feel you're prepared? Online webinars are offered by the Government of Alberta's Community Development Unit throughout the year to support the non-profit and voluntary sector in Alberta. Live webinar topics include board governance basics, grant writing, cybersecurity, roles of board executives and many more.

All the webinars are for individual board members, volunteers and non-profit staff from any non-profit organization, as well as anyone generally interested in governance and operation of non-profits. Find out how you can get involved [here](#).

Join the new Edmonton Hospital Patient & Family Advisory Council

The new Edmonton Hospital Patient and Family Advisory Council is recruiting new members. The Council will work with AHS to help inform the design of the buildings, programs, and services of the New Edmonton Hospital / Health Campus. It will be located at Ellerslie Road and 127 Street in Edmonton.

The group is looking for members who:

- Have lived experience as patients or family caregivers
- Live in a neighbouring community (near Ellerslie Road and 127 Street)
- Represent the cultural diversity of the New Hospital / Health Campus

Council members are asked to commit two to three years of service, attending one meeting per month starting September 2023. [Learn more](#) and fill out an expression of interest form before February 24.

Don pink to end bullying

[Pink Shirt Day](#), an international anti-bullying campaign, began in Canada in 2007 when two students, David Shepherd and Travis Price, took a stand against bullying after a student experienced harassment and homophobia for wearing a pink shirt to school. The campaign supports people in taking respectful actions to stop bullying at school, at work and online.

AHS encourages everyone to be kind and choose respect by wearing pink on February 23 to live our values by being an upstander and ally. Also, take a few minutes to learn more about how to create respect in the workplace. For more resources, visit [Pink Shirt Day Alberta](#).

Share your experience with colonoscopy or colposcopy to help others

The Cancer Screening Virtual Education Project is creating educational videos for patients referred for a colonoscopy or colposcopy. The goal is to ensure patients know what to expect and how to prepare.

If you received a colonoscopy or colposcopy in the past five years, you are invited to share your overall treatment experience. [Complete the survey](#) before February 1.

Upcoming Advisory Council Events

You are invited to join the healthcare conversation through events and meetings hosted by AHS Advisory Councils. Learn more about Advisory Councils at ahs.ca/ac. Follow AHS Advisory Councils on [Facebook](#) and [Twitter](#) to stay connected!

Learn more at ahs.ca/AdvisoryCouncils.

Lesser Slave Lake Health Advisory Council

Monday, February 6 from 6 to 8:30 p.m. Learn about MyHealth Records, an online tool that allows Albertans to view their own health records, and how to create an account using your MyAlberta Digital ID. [Register to attend.](#)

Yellowhead East Health Advisory Council

Thursday, February 11, 5 to 8 p.m. Hear from the experts about coping with the long-term impacts of COVID. Learn about the services available to Central Zone residents to manage this condition. [Register to join the meeting.](#)

Sexual Orientation, Gender Identity & Expression (SOGIE) Provincial Advisory Council

Saturday, February 11, 9 a.m. to 2 p.m. Learn how AHS is improving the access and availability of safer and more inclusive healthcare at SOGIE PAC's first meeting of 2023. Email sogie.pac@ahs.ca to join the virtual meeting.

Cancer Provincial Advisory Council

Saturday, February 11, 2023, 8:30 a.m. to 12:30 p.m. Join the Cancer PAC's first meeting of 2023 to learn about the AHS cancer care system, from prevention and screening to diagnosis, treatment, care, and research. Email pac.cancer@ahs.ca to join the meeting.

Become an Advisory Council Member

There are vacancies on a few Health Advisory Councils, including **David Thompson, Greater Edmonton, Lesser Slave Lake, Palliser Triangle, Tamarack and True North**. [View the map](#) to see which communities these Councils represent.

- Health Advisory Councils are comprised of community members from across Alberta who participate in engagement to improve healthcare services. They bring diverse, local perspectives to AHS about healthcare and service delivery.
- Councils host public meetings and community events within the local area. Members participate in community activities to hear from, and share information with, community members.

Learn more and apply at ahs.ca/join-an-advisory-council, where you can read the [Recruitment FAQ](#).

Upcoming Rural VIP events: Have your rural voice heard

The Rural Voice Information Panel, or Rural VIP, is a provincial platform for rural Albertans and community attraction and retention committees to have a voice on health-related matters. All community champions of local health are encouraged to join. [Sign up here](#) using the password "RURALVIP." Email ruralvip@rhpap.ca with any questions.

COVID-19 in Alberta

[Click to Read the COVID-19 Update](#)

Ebola Virus Hemorrhagic Fever (Sudan strain) outbreak declared over

On January 11, the Government of Uganda, in collaboration with the World Health Organization, declared the Ebola Virus Hemorrhagic Fever (Sudan strain) outbreak to be over. AHS is in the process of planning the demobilization of the enhanced Ebola Virus Disease processes; the exact timeline for demobilization is to be determined.

As of Jan. 27, the following additional measures for returning travellers from Uganda will end:

- Enhanced screening measures for patients presenting for malaria test requests.
- Special management of persons who had travelled to Uganda in the previous 21 days.
- Laboratory process ([Lab bulletin available here](#))

The following measures will continue:

- Routine processes for query Viral Hemorrhagic Fever (IPC/PPE precaution, isolation, notification/consult of the zone Medical Officer of Health, and testing).
- [Ahs.ca/ebola](#) will continue to be live and documents will be reviewed, updated and posted.
- Ebola Virus Disease/Viral Hemorrhagic Fever tabletop exercises will continue as scheduled into February.

Physical distancing still recommended

Physical distancing continues to be recommended in all AHS settings to limit the spread of respiratory disease. This includes patient care areas, non-clinical areas and common spaces, including the cafeteria, staff rooms, in waiting areas, and when meeting with colleagues. Clinical staff should perform a [point of care risk assessment](#) to protect themselves and others by using the [appropriate PPE](#) when physical distancing cannot be maintained. Our continuous masking policy remains in place at all AHS facilities provincewide and, for non-clinical staff, continuous making is recommended when you are unable to maintain physical distancing when working at an AHS facility.

Be Well - Be Kind

Foundation Good News

Through donor support, our philanthropic partners fund enhancements to healthcare delivery including equipment, programs, renovations, research and education across the province and in your community. [Learn more here.](#)

It's a Toy Story

Students of Grande Prairie's Riverstone Public School donated over 1,500 toys to the Grande Prairie Regional Hospital Foundation in a recent show of generosity and kindness. The kindergarten to Grade 8 gave the toys as part of their Distraction Drive which involved enthusiastic participation in every classroom

supported by the school's Leadership Committee.

Riverstone Grade 7 student, Emma Montpellier, is one of the members of the Leadership Committee and says being part of the campaign and the committee has taught her the impact of generosity and community giving. "I thought it would be fun to help out with things that people might need extra help with."

Generous donor boosts Radiothon

In support of the Alberta Children's Hospital Foundation, Country 105 Caring for the Kids Radiothon marks its 20th anniversary as a heartwarming window into the life-saving and life-changing care that happens every day at the Alberta Children's Hospital.

To help celebrate, one donor has generously offered to double Radiothon donations, up to \$1 million dollars. You can show your support for families and the dedicated medical experts who care for them by becoming a Radiothon Ambassador and by tuning in to Country 105 from February 1-3.



New equipment at Red Deer Regional Hospital Centre to assist mothers, babies in obstetrical OR

The Red Deer Regional Health Foundation purchased new equipment including an infant cardiac monitor that will help mothers and babies in the obstetrical operating room at the Red Deer Regional Hospital Centre.

This equipment means nurses and doctors can see an accurate reading of a baby's heart rate during an emergency.



The foundation also funded replacement megadyne pads, which provide grounding in surgeries where an electrical cautery is in use. The foundation funded the previous megadyne pads as well.

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Corporate Headquarters
935 de La Gauchetière St. W
11th Floor
Montreal, Quebec
H3B 2M9, Canada

Regional Headquarters
17641 South Ashland Ave
2nd Floor
Homewood, Illinois
60430, United States

DIVISIONS

Pacific
11717 – 138th Street
Surrey, British Columbia
V3R 6T5, Canada

Mountain
10229 – 127th Avenue
Edmonton, Alberta
T5E 0B9, Canada

Prairies
821 Lagimodiere Blvd
Winnipeg, Manitoba
R2J 0T8, Canada

Great Lakes North
633 Creditstone Road
Toronto, Ontario
L4K 4N2, Canada

Great Lakes South
500 St. Andrew Street
Sarnia, Ontario
N7T 8G3

Champlain
4500 Hickmore Street
Montreal, Quebec
H4T 1K2, Canada

North
3680 Linda Lee Lane, Fl 2
Lake Orion, Michigan
48359, United States

Central
15840 West Avenue
Harvey, Illinois
60426, United States

South
2921 Horn Lake Road
Memphis, Tennessee
38109, United States

CN Police Emergency
1-800-465-9239

January 9, 2023



Stephen Covey
Chief Security Officer and
Chief of Police – North America
CN
935 de la Gauchetière Street West
Montreal, QC H3B 2M9
Canada

T 514-399-6220

Dear Mr. Kwasny,

Thank you for signing this year’s resolution in support of Rail Safety Week and officially recognizing Rail Safety Week in your community.

This railway industry initiative is CN’s largest and most important annual public rail safety awareness and education campaign. On behalf of CN, our partner Operation Lifesaver and the lives saved by adhering to our rail safety messages, I would like to thank you for the role that you played in helping to make this year’s Rail Safety Week the success that it was.

Rail safety is a shared responsibility and we are grateful for your support in having Rail Safety Week recognized and having the event officially proclaimed. It is through communities like yours, sharing and embodying our rail safety messages, that we will be able to achieve our goal of eliminating railway injuries and fatalities in North America.

I am proud of and grateful for our collective efforts and I am pleased to award your community with the enclosed certificate in recognition of your leadership in rail safety. We hope you will display it proudly!

We are also enclosing a copy of CN’s 100 anniversary commemorative book, *100 Years of Building a Legacy Together*, which tells the stories of the men and women from across our country, including from your community.

As we move into 2023, we are counting on your continued support of rail safety and of Rail Safety Week. By looking out for each other and working together, we can help keep our communities safe all year long.

I wish you and yours a happy and safe new year,

Stephen Covey
Chief of Police and Chief Security Officer

RAIL SAFETY AMBASSADOR

THIS CERTIFICATE IS PRESENTED TO

Town of
Onoway



*for outstanding leadership and support in promoting the importance of rail safety
in your community. Congratulations for your commitment to rail safety!*

A handwritten signature in black ink, followed by a long, thin arrow pointing to the right.

December 22, 2022

Town of Onoway

Report to Council

Meeting: February 9, 2023 - Regular Council Meeting

Originated By: Tony Sonnleitner, Development Officer, Town of Onoway

Happy New Year to Council and Administration

2023 has started out quietly from a development perspective, with no new Development Permits being issued to this point.

Big hopes for a strong building season, in the face of some challenges with higher interest rates.

Regards,

Tony Sonnleitner, Development Officer



COPY

Town of Onoway

Mail: Box 540

Onoway, Alberta

T0E-1V0

Town Office: 4812-51 Street

Phone: 780-967-5338

January 30, 2023

Honourable Jason Copping
Minister of Health
423 Legislature Building
Edmonton, AB T5K 2B6

Dear Minister Copping:

I am writing to express concerns on behalf of Town of Onoway Council members and residents, and Onoway Regional Fire Services (ORFS). Our Council has reviewed the Town of Ponoka's November 23, 2022 letter and we wish to echo their plea to you, in support of all of our volunteer firefighters.

It is becoming very apparent in rural communities that ambulance service in Alberta is struggling. Our statistics reflect that medical calls have increased 32% year-over-year resulting in additional pressure to emergency medical services (EMS) and our volunteer fire department.

In 2022, our volunteer firefighters were first to the scene on medical (per quarter 60%, 58%, 71% and 63%) approximately two thirds of the time. This suggests a slow-down (fire first 59% vs 68% of the time) in Alberta Health Services (AHS) response during the second half of 2022. Delays in excess of 20 minutes are not out of the ordinary and, in one instance, our fire department provided patient care for 47 minutes. ORFS actual statistical time shows an average of 10 minutes and 27 seconds are spent being alone with the patient. In addition, 2022 medical calls cost ORFS more than **\$56,000.00**.

We are appealing to the Government to quickly address ambulance response time concerns before more tragedy occurs in our communities. We look forward to seeing progress being made regarding the commitment of your Government and AHS to improve emergency medical service (EMS) response times.

Sincerely,



Per /
Lenard Kwasny
Mayor
Town of Onoway

LK/dg

cc: Premier Danielle Smith
MLA Shane Getson
Council, Town of Onoway
Mayor Kevin Ferguson, Town of Ponoka
Mayors (AB Munis)
Chief Dave Ives, ORFS
ORFS member municipalities



Development Services
for
TOWN OF ONOWAY

Box 2945, Stony Plain, AB., T7Z 1Y4
Phone (780) 718-5479 Fax (866) 363-3342 Email: pcm1@telusplanet.net

January 30, 2023

Shared Tower Inc.
1300 Cornwall Rd., Unit 101
Oakville, ON L6J 7W5

Attention: Price Leurebourg

**Re: Proposed Telecommunications Antenna Structure at 5201 Lac St Anne
Trail N Onoway, AB**

In reply to the above submission, please be advised that Town of Onoway has reviewed your proposal for a telecommunications tower. In this regard, we are issuing this letter of concurrence to be provided to Industry Canada with respect to the location of a 50m high lattice-style telecommunication tower on the above noted property.

This letter of support is based on the plans and information provided with this proposal and the proposed structure must be located as shown in the plans and information submitted.

Please be advised that this letter of support does not excuse the applicant from ascertaining and complying with the requirements of any Federal, Provincial or other Municipal legislation; of the condition of any easement, covenant, building scheme, or development agreement affecting the building or land.

If you have any questions or concerns, please feel free to contact the Development Officer at (780) 718-5479 or email: pcm1@telusplanet.net.

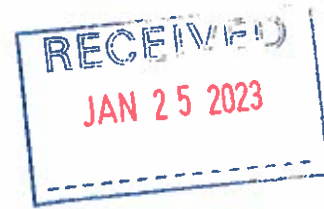
Sincerely,

Tony Sonnleitner, Development Officer, Town of Onoway

cc: Jennifer Thompson, C.A.O., Town of Onoway



ALBERTA
SENIORS, COMMUNITY AND SOCIAL SERVICES
Office of the Minister



January 18, 2023

Gino Damo
FCSS Director
Town Of Onoway
PO Box 540
Onoway, AB T0E 1V0

Dear Gino Damo:

As Minister of Seniors, Community and Social Services, I appreciate the vital role Family and Community Support Services (FCSS) plays across the province as a source for preventive social supports for Albertans. Our FCSS partners are critical to providing preventive social services, meeting local needs and addressing social problems.

It is my expectation that Seniors, Community and Social Services offices are open and ready to serve Albertans through our 52 Alberta Supports Centres.

The Alberta Supports Contact Centre is available to the public between 7:30 a.m. and 8:00 p.m., Monday to Friday, through phone at 1-877-644-9992 and walk-in support to provide information on Government of Alberta social programs and services. Staff from stakeholder agencies like FCSS can call the Alberta Supports Contact Centre and select the priority line, reserved for agency staff, to shorten the wait time.

Albertans need to be aware Alberta Supports Centres are open for business. Attached is a poster we encourage all FCSS offices to print out and use to alert their clients that all Alberta Supports Centres across the province are open, both in-person and by phone. By doing so, clients will be familiar with the numerous ways they can access the more than 30 programs and 120 services available to them. The poster is also available online at www.alberta.ca/family-and-community-support-services-fcss-program.aspx.

In the fall of 2022, FCSS offices were provided a listing of department contacts so local FCSS staff can access management staff at the local Alberta Supports Centres. Should you have any questions or concerns about how Albertans can access services at an Alberta Supports Centre, I encourage you to reach out to your local ministry management contact. I have reattached the contact list for your convenience.

.../2

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FCSS and Alberta Supports are both integral parts of our social services system. Alberta Supports remains an active participant in the shared community network of service providers, such as FCSS, who work together to support, stabilize and ready Albertans in challenging circumstances for an improved future.

Sincerely,

A handwritten signature in black ink, appearing to read 'Jeremy Nixon', with a long horizontal flourish extending to the right.

Jeremy Nixon
Minister of Seniors, Community and Social Services

Attachments

cc: Shane Getson
MLA, Lac Ste. Anne-Parkland

We're open for business.

**Whether it's in-person, online,
or over the phone, we're here to help.**

Alberta Supports can help you access more than 30 programs and 120 services for seniors, people with disabilities, families and more.

To find a location near you, please visit alberta.ca/alberta-supports

52 Alberta Supports offices



Alberta
SUPPORTS
click.call.come in.

Find out more about Alberta Supports | alberta.ca/alberta-supports



SCSS Management Contacts for FCSS Offices

To be used only in situations where there are challenges in accessing services remotely through the Alberta Supports Contact Centre.

	COMMUNITY	LOCAL CONTACT DETAILS
NORTH ZONE	Grande Prairie	Kate Kingston - 780-933-1078 or Katie McKeon - 780-296-2209
	Peace River	James Blumentrath - 780-219-8758
	High Level	Urmu Mukherjee - 780-805-9013
	High Prairie	Urmu Mukherjee - 780-805-9013
	Slave Lake	Tonya Courchesne - 780-778-7181
	Edson/Whitecourt	Laurie Kehler - 780-517-7907
	Hinton/Jasper/Grand Cache	Carmen Seewitz - 780-817-3783
	Edmonton	Income Support - Marcela Hunter - 780-427-5865 AISH - Tricia Featherstone - 780-415-6399
	Fort McMurray	Candice Gould - 780-715-4201
	Lac La Biche	Karen Miller - 780-623-5205
	Athabasca	Martin Vriend - 780-689-6865
	Barrhead	Martin Vriend - 780-689-6865
	Bonnyville	Maurice Brousseau - 780-815-4044
	Cold Lake	Michelle Coulter - 780-840-2108
	St. Paul	Estelle Lafreniere - 780-645-6435
	Westlock	Martin Vriend - 780-689-6865
	Vegreville	Maurice Brousseau - 780-815-4044
	Sherwood Park	Melanie Boucher or Corinne Jamaldin - 780-415-5803
	Leduc	Cheryl Quiring - 780-427-6535 or Corinne Jamaldin - 780-415-5803
Parkland	Sue Paddon - 780-962-7642 or Starr O'Loughlin - 780-419-3999	
St. Albert	Sheila Osborn - 780-427-5156 or Starr O'Loughlin - 780-419-3999	
SOUTH ZONE	COMMUNITY	LOCAL CONTACT DETAILS
	Brooks Income Support	Soulafa Mustafa - 403-793-6587
	Medicine Hat Income Support	Shayne Kozachenko - 403-529-3606
	Medicine Hat/Brooks AISH	Chelsey Alvarez - 403-529-3781
	Taber Income Support	Tanner Stone - 403-381-5249
	Taber AISH	Haidee Webb - 403-381-5111
	Lethbridge Income Support	Tanner Stone - 403-381-5249
	Lethbridge AISH	Haidee Webb - 403-381-5111
	Pincher Creek AISH	Lane McGale - 403-388-1173
	Pincher Creek Income Support	Tanner Stone - 403-381-5249
	Crowsnest Pass Income Support	Tanner Stone - 403-381-5249
	Crowsnest Pass AISH	Lane McGale - 403-388-1173
	Claresholm Income Support	Tracy Knoch - 403-297-5249

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Vulcan Income Support	Tracy Knoch - 403-297-5249
High River Income Support	Tracy Knoch - 403-297-5249
Okotoks Income Support	Tracy Knoch - 403-297-5249
Canmore Income Support	Tracey Watson - 403-476-4625
Cochrane Income Support	Tracey Watson - 403-476-4625
Calgary One Executive Place	Income Support - Tracey Watson - 403-476-4625 AISH - Andrew Hewitt - 403-297-7671
Calgary Heritage Square Income Support	Tracy Knoch - 403-297-5249
Calgary Westlands	AISH - Ryan Puczko - 403-297-8402 Income Support - Kayla Klassen - 403-297-1900
Airdrie	Kayla Klassen - 403-297-1900
Camrose	Income Support Supervisor - Miles Kayfish - 780-679-2168 AISH Supervisor - Del Marlow - 780-608-2549
Drayton Valley	Income Support Supervisor - Chantelle Starcevic - 780-361-5886 AISH Supervisor - Del Marlow - 780-608-2549
Drumheller	Income Support Supervisor - Marilyn Crow-Shuman - 587-282-0403 AISH Supervisor - Del Marlow - 780-608-2549
Lloydminster	Income Support Supervisor - Miles Kayfish - 780-679-2168 AISH Supervisor - Del Marlow - 780-608-2549
Olds	Income Support Supervisor - Marilyn Crow-Shuman - 587-282-0403 AISH Supervisor - Michelle Desjardins - 403-754-6370
Red Deer	Income Support Delivery Manager - Carla Walli - 403-506-6573 AISH Delivery Manager - Sue Williams - 403-872-3145
Rocky Mountain House	Income Support Supervisor - Chantelle Starcevic - 780-361-5886 AISH Supervisor - Michelle Desjardins - 403-754-6370
Stettler	Income Support Supervisor - Marilyn Crow-Shuman - 587-282-0403 AISH Delivery Manager - Sue Williams - 403-872-3145
Vermilion	Income Support Supervisor - Miles Kayfish - 780-679-2168 AISH Delivery Manager - Sue Williams - 403-872-3145
Wainwright	Income Support Supervisor - Marilyn Crow-Shuman - 587-282-0403 AISH Delivery Manager - Sue Williams - 403-872-3145
Wetaskiwin	Income Support Supervisor - Chantelle Starcevic - 780-361-5886 AISH Supervisor - Del Marlow - 780-608-2549

debbie@onoway.ca

From: Jennifer Thompson <cao@onoway.ca>
Sent: February 2, 2023 2:06 PM
To: debbie@onoway.ca
Subject: FW: EMS/811 Shared Response

Can you add this to the Agenda?

Jennifer

From: Community Engagement <Community.Engagement@albertahealthservices.ca>
Sent: February 2, 2023 1:54 PM
To: Community Engagement <Community.Engagement@albertahealthservices.ca>
Subject: EMS/811 Shared Response



EMS/811 Shared Response

Dear Stakeholders

Alberta Health and Alberta Health Services [announced today](#) a new EMS/811 Shared Response that is already helping patients get the care they need and reducing unnecessary ambulance responses.

This new collaboration between EMS and Health Link 811 allows for the transfer of EMS callers who EMS assesses as low-acuity – or, not experiencing a medical emergency that requires an ambulance – to Health Link 811 nurses for further triage, assessment and care. If at any point it is determined an ambulance is required, one will be dispatched.

Many EMS callers are seeking help, advice or guidance and don't know where to turn so they call 911 even though they do not need an EMS response. Evidence to-date also demonstrates that some callers looking for ambulance transport have needs that are better met outside the emergency department. Some callers, for example, call 911 when they are experiencing sleeplessness, constipation or earaches.

Allowing these callers to be connected with Health Link 811's Registered Nurses will provide better support for patients while allowing ambulances to remain in the community to respond to life-threatening emergencies. This results in faster

emergency response times and better flow through the health system: two of AHS' four key priorities.

In the first two weeks of Shared Response, approximately 6 per cent of EMS calls have been transferred to 811. In consultation with other jurisdictions in Canada that have also implemented similar call triaging, up to 20 per cent of EMS calls are transferred to a nursing line, over time. If AHS realizes a 20 per cent call transfer rate as the work continues between EMS and 811, EMS could be freed up from responding to approximately 40,000 low acuity calls each year.

Both EMS Emergency Communications Officers and Health Link's RNs use industry best practice protocol and advice models to assess patients and their care needs. This ensures consistency and safe, patient-focused clinical options.

In addition to Shared Response, AHS is also issuing a Request for Expressions of Interest and Qualification (RFEIQ) for transporting patients who do not require emergency care, between care facilities.

By contracting third party partners to transport patients requiring care, between care facilities, patients receive the supports they need, while EMS ambulances are freed up to respond to emergencies.

These actions are all a part of AHS' four priorities:

- Improving EMS response times.
- Decreasing emergency department wait times.
- Reducing wait times for surgeries.
- Improving patient flow throughout the healthcare system.

AHS is taking action on all four priorities. Specific to AHS EMS, we are also adding new resources and aggressively working to recruit and retain EMS staff. We have stopped the automatic dispatch of ambulances to non-injury collisions and are fast-tracking ambulance transfers at emergency departments by moving less urgent patients to hospital waiting areas. In addition, paramedics are now able to assess, treat and refer patients if they do not require transport to hospital, and new guidelines are getting patients who do end up in the hospital, home faster after discharge.

Visit ahs.ca/ems to learn more about the work that AHS is doing to ensure sustainable high-quality emergency medical services are available for all Albertans.

We are making fast, effective improvements that are focused on improving patient flow – from the moment a call is made to EMS, to the arrival of an ambulance and the subsequent care of a patient in the emergency department and broader health care environment.

These extraordinary efforts are all part of a collective, organization-wide effort to build a high-quality health care system. And we could not do that without the help of our valuable community partners.

Thank you for your contribution to building healthy Albertans, healthy communities, together.

Sincerely,

Mauro Chies
Interim AHS President and CEO



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