



Non-Emergencies

Non-emergencies:

- Do not pose an immediate or potential threat to life or public safety
- Include crimes that have already taken place prior to being discovered
- Often do not require police attendance, but do require police response

Examples include but are not limited to:

- Minor motor vehicle collisions (no injuries, no alcohol/drugs, & drivers exchange info)
- Break and enters that already took place
- Scams in which money or personal information was not transferred or provided
- Lost property
- Property damage under \$5,000
- Theft under \$5,000

While these types of reports *are* important, they are *not* an emergency.

Ways to report:

- Contact **Parkland Detachment** complaint line by calling **825-220-7267**
- To report online, download the Alberta RCMP app through Apple or Google Play. Alternatively, visit www.rcmp-grc.gc.ca/ab and select [Online Crime Reporting](#) under quick links.

What happens next?

RCMP Police Dispatchers determine when a call should be dispatched to a detachment directly or to the Alberta RCMP's Call Back Unit (CBU). The CBU is a unit made up of police officers whose primary duty is to respond to and investigate files that do not require scene attendance by police officers. CBU officers will contact complainants and investigate the occurrence. If, during the investigation, there is need for further investigation they will contact detachments or specialized units.

Emergencies

Emergencies:

- Pose an immediate or potential threat to life or public safety
- Include serious crimes in progress
- Require immediate police attendance

Examples include but are not limited to:

- Abduction or kidnapping
- Active assailant or threat
- Armed robbery
- Armed and barricaded situation



- Assault in-progress or just occurred
- Break and enter in-progress
- Domestic violence in-progress, if suspect is still in area, or if it resulted serious injury
- Explosions
- Gunshots
- Motor vehicle collisions if serious or generating a traffic hazard
- Sexual offence in-progress or just occurred
- Suicidal person
- Any weapon or fighting complaints in-progress or if suspect location is known
- Possible impaired driver in-progress with details such as license plate, location, etc.

Ways to report:

- Call **9-1-1**

What happens next?

9-1-1 calls go to a primary Public Safety Answering Point to determine what resources are required. Once you have confirmed your location and emergency details, you will be transferred to the appropriate emergency service provider dispatch centre.

Please be advised, there is no way to report a crime anonymously or confidentially when calling 9-1-1. All calls are recorded and subject to disclosure in court. If you wish to report a crime confidentially, please speak with a police officer directly by attending your local detachment or call Crimestoppers at **1.800.222.TIPS (8477)**.

Questions & Inquiries

For **Parkland RCMP** non-emergency inquiries, to speak with an officer, or to follow up on an existing file, please call the Parkland RCMP detachment's administration line by dialling **825-220-2000**, or phone the police service of jurisdiction in your area.

Frauds / Scams - If you have not actually been a victim of a fraud but have received a phone call or e-mails they suspect to be a scam, you should contact the Canadian Anti-Fraud Centre via their [website](#) or call their toll-free report line at **1.888.495.8501**.

Firearms-related questions? Contact the CFP by e-mail at cfp-pcaf@rcmp-grc.gc.ca or by phone at **1-800-731-4000** (toll free), or visit the [Canada Firearms Program site](#).

Recruiting related questions? Contact our Recruiting Office by e-mail at RCMP.KRecruiting-KRecrutement.GRC@rcmp-grc.gc.ca or visit our [Recruiting site](#).